



## Notes from Case 1 Interview: Stan

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### Questions (You May Have) Asked

Question/ Action	Response
Called the doctor	Got the answering service. They stated that they did not have access to patient records. The doctor will call back (but probably not for at least an hour).
Called the pharmacy	They are open. They would accept a check from the church for a prescription. They could not tell you anything about the prescription or the patient, however, they would talk to the patient in-person if they had identification. They would tell you that the prescription was not a narcotic (or anything that would have much value on the street).
Discussed Stan’s faith	Stan professed to “going to church” and trusting God to take care of him. He is not currently a member of any church, though he went to a neighborhood Catholic church growing up in the area.
Stan’s family	Stan does not have any family in the area. He mentioned that he has difficulty working and implies it is due to his medical condition but he avoids providing any details.

### Next Steps

Using this additional information, decide whether you will provide help to the case or not, and if so, what assistance you will provide.

Then, describe how you will (or won’t) deliver your assistance to the case (e.g., what you will say, any conditions, etc.).



## Notes from Case 2 Interview: Stella

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### Questions (You May Have) Asked

Question/ Action	Response
How much did she get from the insurance payment on the stolen car?	The car that was stolen was still being paid for – there was about \$10,000 left on the loan and the insurance payment covered all but \$200 of that.
How much is she planning to spend on the new car? If more than \$1,000, where will the remainder of the money come from?	There is a Chevy Malibu at a local dealer that was used as a demo car (it is 18 mo old). With \$1,500 down, I can get the payments to \$300 per month. The car dealer has a finance department that will give me the loan. I was going to charge the extra \$500 on my credit card. (She doesn't know the actual interest rate %.)
How would you pay back the loan to the church? How long would it take?	I would pay it back...I'd put something toward it every month, even if it wasn't a lot. I would eventually pay it back though. Definitely.
Where do you work?	I work for the local cable company in their call center. I can get overtime by working weekends but I haven't wanted to work on Sundays.
What is your current financial situation?	I don't have all that information with me. I'm not really comfortable sharing all that personal information. If you can't help me I will try the credit union at work on Monday.

### Next Steps

Using this additional information, decide whether you will provide help to the case or not, and if so, what assistance you will provide.

Then, describe how you will (or won't) deliver your assistance to the case (e.g., what you will say, any conditions, etc.).



## Notes from Case 3 Interview: Sterling

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### Questions (You May Have) Asked

Question/ Action	Response
How much is the heating bill?	It is about \$950 (total for the two months).
Why haven't you just given the McNeill's the money directly?	I don't want to embarrass them – my wife and I are good friends of theirs and I think they would feel bad if they knew we were giving them charity.
How would you suggest we go about paying the bill? They haven't requested any assistance.	Well, you could talk to them...just say you heard that they were having some difficulties and want to help...its been a cold winter and maybe they have high heating bills...see what they say...they might offer that...
Do you know why they are having problems with their bills?	I think his business has been slow. It isn't a spending issue – I'm sure of that.

### Next Steps

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Then, describe how you will (or won't) deliver your assistance to the case (e.g., what you will say, any conditions, etc.).



## Notes from Case 4 Interview: Tom

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### Questions (You May Have) Asked

Question/ Action	Response
What job were you interviewing for?	At the plant (in town). I have warehouse and foreman experience so I was talking to them about both.
Where did you work before?	I worked for the hospital...I handled deliveries, supplies. Ten years. Then, got laid off. Probably because of my injury...I hurt my knee...couldn't unload as well. I think the boss had it in for me a little too.
How did you end up running out of gas?	I just underestimated how much it would take to get here. My gas gage is broken and I try to keep track but I guess I messed up.
Are you a member of the Baptist church? Do you attend regularly?	Pretty regular attender. Pastor Johnson is a great preacher – I really enjoy listening to him.
Is there someone you could call who could help you?	It's too far – I can't ask someone to drive 20 miles to bring me some gas. Maybe I could ask Pastor Johnson to vouch for me over the phone?
You called the Baptist church	No answer – left a voicemail.

### Next Steps

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Then, describe how you will (or won't) deliver your assistance to the case (e.g., what you will say, any conditions, etc.).



## Notes from Case 5 Interview: Paula

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### Questions (You May Have) Asked

Question/ Action	Response
How many children do you have?	I have a 12-year old and a 16-year old. (Shows you their picture.)
Why didn't the children attend church with you today?	They were sleeping when I left. They sometimes go. I think they are struggling right now. Their dad is not a believer.
Where is they children's father?	He is in (another state) – we were divorced about two years ago. He's supposed to pay child support but he doesn't. I don't know how to find him.
Have you ever been convicted of a crime?	No...no I haven't.
Where are you working?	I work for a cleaning service. It's part-time and I get paid in cash but I never know the hours I will have to work. Sometimes, there just isn't enough work. (Seems to tear up.)
Who else is living with you in your room?	Just me and my children. Sometimes they have friends over but they don't live there.
Do you have a husband or boyfriend?	Not me. No. I don't know why the landlord would say that. We can go over there now if you want to. I'll show you.

### Next Steps

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Then, describe how you will (or won't) deliver your assistance to the case (e.g., what you will say, any conditions, etc.).



## Notes from Case 6 Interview: Donnie and Dawn

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### Questions (You May Have) Asked

Question/ Action	Response
Called the church treasurer	To his knowledge, the church has never hired individuals as a way to provide financial assistance. He believes that they would need all the usual employee paperwork, etc. if they were to earn more than \$600 annually.
Called the chairman of the physical plant committee	Really isn't any work that he could hire someone to do right now. There is some window washing needed but they would have to be supervised and we do have a bid from a local company (that has their own equipment, insurance, etc.).
What if we decide we can't hire you? How would you feel about receiving a gift?	We would rather work – we would prefer to feel that we were not a burden...that we were earning our keep. But, I guess we would accept a gift...

### Next Steps

Using this additional information, decide whether you will provide help to the case or not, and if so, what assistance you will provide.

Then, describe how you will (or won't) deliver your assistance to the case (e.g., what you will say, any conditions, etc.).